

Motorola E365

User Guide

Table of Contents

Quick Application & Connectivity Guide	3
Mobile WAP Configuration	4
MMS Configuration	5
Further Information.....	6

This document is intended to serve as a user's guide in setting up the internal features of the Motorola E365 GPRS and MMS capable mobile. It gives instructions on setting up the phone with a laptop and using the supplied GPRS wizard. While it does include information on setting up the phone and the relevant operating system, basic knowledge of the operating system is assumed.

As a valued customer we provide you with this User Guide as a reference when setting up your phone and other related equipment. You acknowledge that the information contained in this User Guide is provided by Motorola or other suppliers. Call Australia nor any of its representatives has made nor makes any representation or warranty, express or implied, as to the accuracy or completeness of the information in this User Guide and Call Australia may but is under no obligation to notify you if it becomes aware of any inaccuracy, incompleteness or change in the information contained in this User Guide. For accurate and up-to-date information we recommend you visit the Motorola website links contained at the end of this document.

Quick Application & Connectivity Guide

The Motorola E365 GPRS supports the following list of connections and internal applications for GPRS.

Feature	Supported (Yes/No)
Application related	
Internal Wireless Application Protocol (WAP) Browser	Yes
Over The Air Configuration (OTAC) of WAP settings	No
Accepting calls while in WAP GPRS session	Yes
Indication is available when SMS is received while in WAP session	Yes
Reading SMS while in WAP GPRS session	Yes
Making calls while in WAP GPRS session	No
Sending SMS while in WAP GPRS session	Yes
WAP inactivity linger timer set in GPRS	No
Internal Email Client	No
SMS over GPRS	Yes
Multimedia Messaging Service (MMS)	Yes
Connectivity related	
RS232 Cable Interface	Yes
Infrared	No
Bluetooth	No
PPP Authentication	
PAP	Yes
CHAP	Yes
MS-CHAP	No
Operating Systems supported	
Windows 95 / 98 / 98SE / ME / NT	Yes
Windows 2000 / XP	Yes
Apple MAC	No

Mobile WAP Configuration

OTAC Support.

The Motorola E365 does not support OTAC. However, this Motorola uses an Openwave browser. Generally, setting up an Openwave Browser tends to follow the same procedure.

Set-up of the WAP Configuration Profile.

The following instructions refer to the configuration set-up for WAP over GPRS for the Motorola E365 handset.

1. From the idle screen, press the **Menu** button.
2. Press the **down arrow** to highlight the **Settings** menu and press **Select**.
3. Scroll down to **WAP Profile** and press **Select**.
4. Scroll down to **Set Profile** and press **Select**.
5. Highlight the **next available profile** and press **Select**.
6. Scroll to **Rename** and enter **GPRS WAP** and press **OK**.
7. Scroll down to **Edit** and press **Select**.
8. Scroll to **Bearer Type** and press **Select**.
9. Scroll to **GPRS** and press **Select**.
10. Leave **User Name** and **Password** blank.
11. Scroll to **Apn** and press **Select** and enter **telstra.wap.mnc001.mcc505.gprs** and press **OK**.
12. Press **Back** and **Back** again.
13. Scroll to **CSD** and press **Select**.
14. Check that all fields are empty under the CSD menu.
15. Press **Back, Back**.
16. Scroll to **WAP Setting** and press **Select**.
17. Select **Primary IP** and press **Select** and enter **10.1.1.150** and press **OK**.
18. Select **Primary Port** and press **Select** and enter **9203** and press **OK**.
19. Select **Timer** and press **Select** and enter **9999** and press **OK**.
20. Select **Homepage** and press **Select** and enter **http://wap.mdata.net.au/home** and press **OK**.
21. Press the hang up key to return to the idle screen.

Choosing a Profile.

To select the above defined profile, follow these instructions:

1. From the idle screen press the **Menu** button.
2. Press the **down arrow** to highlight the **Settings** menu and press **Select**.
3. Scroll down to **WAP Profile** and press **Select**.
4. Scroll down to **Set Profile** and press **Select**.
5. Scroll down to the **GPRS WAP profile** and press "**Select**".
6. Scroll down to **Set default** and press **Select**.

7. Press the **hang up** key to return to the idle screen.

Launching WAP.

There are two ways to launch WAP on the Motorola E365.

> Quick access to WAP

WAP can be accessed by pressing the **WAPKEY** soft key from the idle screen and selecting the **GPRS WAP** web shortcut.

> Accessing WAP via menu

1. From the idle screen press **Menu**, scroll to **Shortcuts** and press **Select**.
2. Scroll down to **Browser** and press **Select**.

Multimedia Messaging Service (MMS) Configuration

Using MMS.

MMS requires access to an MMSC and a WAP gateway for notification and access. As such, most handsets supporting MMS will need both the MMSC address which is a URL and the WAP gateway, which is normally an IP address to function correctly.

Setting up the Motorola E365 for MMS.

1. From the idle screen, press **Menu** button.
2. Scroll and highlight the **Messages** menu item and press **Select**.
3. Scroll down to **Message Settings** and press **Select**.
4. Scroll down to **Inbox Setup** and press **Select**.
5. Scroll down to **Multimedia Msg Setup** and press **Change**.
6. Scroll down to **Service Profile** and press **Change**.
7. Highlight the **first profile** and press **Select**.
8. Scroll down to **Rename** and press **Select** and enter **MMS** and press **OK**.
9. Highlight **Edit** and press **Select**.
10. Highlight **Bearer Type** and press **Select**.
11. Highlight **GPRS** and press **Select**.
12. Leave **User Name** and **Password** blank.
13. Scroll to **Apn** and press **Select** and enter **telstra.mms.mnc001.mcc505.gprs** and press **OK**.
14. Press **Back**.
15. Scroll to **CSD** and press **Select**.
16. Check that all fields are empty under the CSD menu.
17. Press **Back** and **Back** again.
18. Scroll to **WAP Setting** and press **Select**.
19. Select **Primary IP** and press **Select** and enter **10.1.1.155** and press **OK**.
20. Select **Primary Port** and press **Select** and enter **9201** and press **OK**.
21. Select **Timer** and press **Select**, ensure it is blank and press **Cancel**.
22. Select **Homepage** and press **Select** and enter **http://mmsc.telstra.com:8002** and press **OK**.

23. Press the **hang up** key to return to the idle screen.

Checking MMS Options for the Motorola E365.

1. From the idle screen, press the **Menu** button.
2. Scroll and highlight the **Messages** menu item and press **Select**.
3. Scroll down to **Message Settings** and press **Select**.
4. Scroll down to **Inbox Setup** and press **Select**.
5. Scroll down to **Multimedia Msg Setup** and press **Change**.
6. Select **Expire after**, enter **7** and press **OK**.
7. Ensure **Size limit** is set to 60K.
8. Select **Service Profile** and select the newly created **MMS** profile and press **Select**.
9. Then highlight **Set Default** and press **Select**.
10. Press **Back** and **Back** again.
11. Select **Auto Download** and press **Select**.
12. Highlight **On** and press **Select**.
13. Press the **hang up** key to return to the idle screen.

GPRS data

In order to set-up the Motorola E365 for GPRS data, follow the steps in the user manual and set-up software provided. While configuring the application it will prompt user to enter the following APN: mdata.net.au

Further Information

Reference Sites

www.motorola.com

<http://www.Motorola.com/Products/MobilePhone/Microsite/E365/main.html>

<http://www.Motorola.com.au/mobile/>

<http://www.Motorola.com/Products/MobilePhone/support/Download/software/index.htm>